

About our Company and Products

Can you tell me a little about your company?

We have been in business since 2001, offering excellent customer service and quality materials. We stand by our products with a transferable Lifetime Warranty.

What products do you offer?

Our Siding and Trim is manufactured using a Solid Insulation Core, which is covered with Fiberglass Mesh and coated with Two layers of Fiberglass Reinforced Colored Concrete.

Our Siding and Trim is available in Four Beautiful Wood colors:

- Western Lodge (Dark Brown)
- Homestead (Warm Brown)
- Chesapeake (Golden Brown)
- Lincoln (Red Brown)

To provide continuous exterior insulation, the system includes window and door trim, as well as inside and outside corners, termination trim and custom trim. All siding and trim is made of the same material and has an R-8 Insulation Value.

The siding fits together with a tongue and groove horizontal joint that locks out moisture and provides a secure, simple installation process.

Siding Options:

Log Style (Weight - Approx. 24 lbs. per 12' pc.)

Log Siding (without simulated chinking)

- 8.25" tall (exposed height) x 2.75" thick x 12' long

Timber Style (Weight - Approx. 28 lbs. per 12' pc.)

Timber Siding (with simulated chinking)

- 11.25" tall (exposed height) x 2.75" thick x 12' long
- Timber Siding (without simulated chinking)
11.25" tall (exposed height) x 2.75" thick x 12' long

Chinking Options:

We manufacture our products with a simulated chinking line, so you will never have to rechalk. The standard chinking color is Gray but you can upgrade to Limestone (off-white) or Siding Colored Chinking (same color as siding).

Can your Siding be installed vertically?

Yes, siding can be run horizontally or vertically.

What is the cost of ClearCreek's Siding Material?

The cost of the material is dependent upon the project size, number of windows, corners, etc. Please visit our Pricing Page or contact ClearCreek's representatives for details.

What information do I need to provide to get a quote?

For New Construction, please send us your plans showing elevations and a floor plan, with wall lengths and heights.

For Remodels, please provide photos or drawings of each elevation, along with wall heights and lengths, as well as a drawing of your floorplan.

Also, there are a number of discounts and other incentive programs that could reduce your project cost. Please contact one of ClearCreek's friendly representatives for details.

Can I get a sample?

Absolutely. There is no charge for samples.

When requesting samples, please provide the following:

Mailing address and phone number

Style: Log or Timber

Chinking: With or Without

Color: Western Lodge, Homestead, Chesapeake or Lincoln

Samples are 5.75” and four can fit in a box, so feel free to mix and match.

What is included in ClearCreek's siding system?

ClearCreek's Concrete Log and Timber Siding is designed to be a complete wall system. We will provide, as needed, the following materials:

| | | |
|------------------|------------------|-----------------------|
| Siding | Window/Door trim | Inside/Outside Corner |
| Termination Trim | Fasteners | Adhesive/Silicone |
| Accessory Blocks | Custom parts | |

What does your warranty cover?

ClearCreek's Concrete Log and Timber Siding provides a Limited Lifetime Warranty. The warranty is a Lifetime Warranty to the original purchaser. This warranty is transferable to the subsequent owner and becomes a 50-Year Prorated warranty. Hail damage is covered but Acts of God, such as fires and tornadoes, are not.

What surfaces can be covered by ClearCreek's siding?

ClearCreek's Concrete Log and Timber Siding can be installed on any relatively flat surface that is clean, dry, and free from defect. In some instances, special fasteners may be needed.

How will your products hold up over time?

ClearCreek's Concrete Log and Timber Siding is designed to last for the life of your building. It is made up of a solid insulation core, covered with two layers of Fiberglass Reinforced Concrete making it very impact resistant. It is then coated with a high-quality Concrete Sealer to protect it from the elements.

The siding is resistant to fading, water, and animal or insect attacks.

What kind of maintenance does your product require?

Our siding is very low maintenance. It may need a washing with a water hose occasionally.

ClearCreek's siding is sealed with a high-quality UV resistant and anti-yellowing acrylic concrete sealer. While the sealer will provide many years of protection, it is natural that with exposure to sun and weather, it may need to be reapplied between 5 and 10 years, depending on the amount of exposure. The concrete sealer applied at the time of production is warranted for the first 5 years.

For projects that are at elevations above 5,000 feet, the sealer may need to be applied sooner.

Please speak to your ClearCreek representative regarding the sealer type.

Do I need a specialty contractor to install my siding?

While we recommend that our siding is best installed by siding professionals, anyone with a good understanding of carpentry could learn to install the siding.

We offer Installation Training either over the phone or at our Springfield, Missouri plant at no cost to individuals purchasing at least 500 square feet of siding.

How is your product installed?

Please see our Installation Video and Written Instructions found on the Installation Page of our website.

How do I place an order?

Give us a call and we'll take you through our simple ordering process.

Payment may be made by Check, Electronic Check and any major Credit Card.

How long will it take to receive my Concrete Siding?

Production times change depending on our manufacturing schedule but it is typically 8-10 weeks from date of your order, plus transit time.

How is your product shipped?

ClearCreek's Concrete Log and Timber siding is shipped by common carrier, on a flatbed semi or truck with trailer. Your order can be delivered to your project or to an alternate location. Offloading will be the responsibility of you or your contractor.

Your order will arrive on 12' Long x 3' Wide pallets, covered in heavy plastic wrap. Each pallet weighs approximately 1,800 lbs.

How should I store my siding prior to installation?

Product will arrive on pallets covered with white shrink wrap.

We recommend storing pallets in a dry, flat area and out of direct sunlight. If a shaded area is not available, we recommend covering the plastic wrapped pallets with a tarp.

It is recommended that you open by cutting a slit in the side so that product can be re-covered. Be sure to keep product dry prior to installation.

Do you have a showroom?

We have a showroom located at:

4436 W. Manufacturers Street
Springfield, Missouri 65803
www.ClearCreekSiding.com
417-862-9511

Come and see us!

Reseal FAQ

Revised 01/31/2022

How much will it cost to reseal?

- (A) \$2.25 a square foot of wall space plus \$700. That includes material and labor to reseal your home. Example: If there were 900 sq ft of wall that needed to be resealed, the cost to you would be \$2,725. ****Pricing good through 01/01/2024****

How often do I need to reseal?

- The frequency of resealing will be based on a number of factors ie, exposure to sun, elevation, wind and abrasive dirt.

How long will my Warranty be?

- 10 years

What if my elevation is above 5000 ft?

- Resealing may need to be done more often due to the higher elevation and the same factors as above.

What is my Warranty for elevations above 5000 ft?

- New 4 Years
- Reseal 4 Years

What is the price difference if I do it myself or have a contractor reseal my home?

- Material would cost \$89.00 per gallon plus freight. A gallon typically covers 150-250 SF.

Who can reseal my home?

- You can apply the sealer yourself or hire a contractor, however, we strongly recommend utilizing the trained employees of ClearCreek Siding.
- Unfortunately, we cannot warranty work performed by a 3rd party.

Will the sealer match my current siding color?

- As with our new siding, there will be a natural variation in color and hue.

Is the sealer paint and clear coat or tinted sealer?

- If the reseal is performed at the proper time prior to the siding wearing all the way to bare concrete, only the clear sealer is required.
- If the concrete has been worn, it will be necessary to coat the siding with both solid paint and the clear coat. If this occurs, the cost would be higher.

(A) Costs if recoat is performed prior to the weathering of the actual concrete

